

Bud Stanton

Quality Control

Bud Stanton has been with Interstate Optical for over 21 years and has worked in virtually every department within the lab! In addition to assuring excellent quality standards, Bud also works with customers on complex Rx advice, patient troubleshooting and electronic ordering setup and questions.

In his time, off, Bud likes to camp and attend his children's sporting events.



Bob Gano

Quality Control - Indianapolis

Bob Gano has been with Interstate Optical for 15 years. During his tenure at Interstate, Bob has worked in surfacing, data entry and final inspection.

Bob is well-versed in the workings of the entire laboratory and is a great resource for aiding in lens selection, patient troubleshooting and DVI Wizard help.

In his free time, Bob and his wife enjoy hiking and camping, even during the winter months. Bob and his wife would love to reach their goal of camping in every Indiana State Park.



Interstate Optical



OUR CUSTOMER SUPPORT TEAM



OUR MISSION

Our goal is to be an invaluable resource to you in your efforts toward building a stellar practice by actively helping you to grow profitably, to differentiate your practice from your competitors, and to minimize your day-to-day stress.

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MEETING YOUR QUALITY SERVICE STANDARDS



Cyllie Carver

Customer Service Representative - Indianapolis

Cyllie Joined the Interstate team over 13 years ago, and has always been a member of customer service.

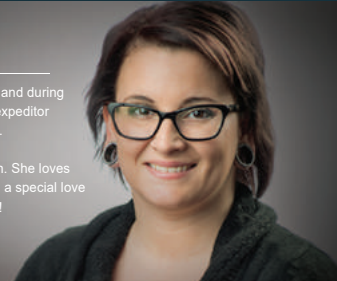
In her spare time, Cyllie enjoys spending time with her loving husband and three children. In addition to hosting Dinner parties, Cyllie enjoys having bonfires in her backyard and watching her young children jump on the trampoline.

Megan McGrew

Customer Service Representative

Megan has been with Interstate for over 3 years and during that time she filled the role of customer service expeditor before transferring to the customer service team.

Megan is married and stepmother to two children. She loves to help with Pitbull rescue organizations and has a special love for reptiles. Megan owns three bearded dragons!



Sue Connell *Customer Service Representative*

Sue has been with the company for over 24 years and has worked in almost every role possible! Having served as a general lab manager for several years, Sue is very familiar with all facets of the laboratory and has worked in the lens department, frame department, traditional and digital surfacing, finishing, final inspection and mail room, before finally joining the customer service team.

She loves to travel, and a beach visit is always a good idea in Sue's book! Sue also love the theater, especially musicals, and also enjoys visiting wineries.



Larry Holloway

Customer Service Representative - Indianapolis

Larry has been with Interstate for over 11 years, and has worked in finishing, data entry, mail room, and currently leads our customer service team in Indianapolis.

Larry enjoys building iPods and remote-control cars in his free time.



Peggy Imler

Customer Service Representative

Peggy started as a customer service representative for x Interstate, and has served in that role for over 22 years.

In her spare time, Peggy likes to spend time with her two daughters, her five grandchildren and her husband. She also enjoys reading, gardening, going to the beach and visiting wineries. Peggy is a die-hard Cleveland Indians fan and loves watching the Tribe play!



Elizabeth Swinford

Customer Service Representative

Elizabeth joined the Interstate Optical team over three years ago, and since, she has worked as a customer service expeditor, in the lens and frame departments and finally in customer service.

A 32-year resident of Washington, D.C., Elizabeth returned to the Mansfield area before joining us at Interstate and enjoys collecting antiques, cooking gourmet meals, designing jewelry and traveling.

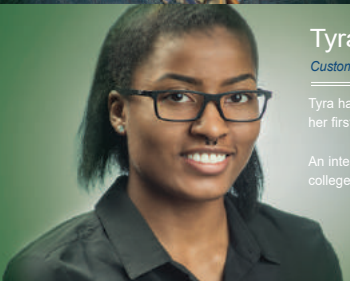


Tyra Jasper

Customer Service Representative - Indianapolis

Tyra has been with Interstate for over two years and spent her first few months as a customer service expeditor.

An interesting fact about Tyra is that she is currently attending college and has completed is well on her way toward completing her Bachelor's degree in business management.



BJ Shambaugh

Customer Service Representative

BJ has been with Interstate over 12 years, and during that time, she has worked in finishing at assembly, finish layout and final inspection. BJ also worked in the AR lab before moving to Customer service.

BJ Enjoys exploring caverns in Ohio, hiking and wine tasting. She has been married to her husband for 20 years and they have two sons together.



Lori Tadijanac

Customer Service Representative

Lori will son celebrate 34 years with Interstate Optical and has worked in a variety of positions within the company. Most recently, Lori has both worked in and managed the finish department. In addition to her customer service role, she also assists Bud Stanton in quality control and Rx troubleshooting.

Lori loves spending time with her husband and grandchildren. She is also a gifted seamstress and loves to quilt in her free time.



Toshema Luna

Customer Service Representative - Indianapolis

Toshema has been with Interstate for sixteen years. During that time Toshema has worked in several Departments including in the Finish lab, drills, inspection and finally Customer Service.

Toshema has an Associate Degree in Business and Accounting and is currently pursuing her Bachelors Degree. She loves spending time with her husband and four children. She also loves shopping and visits to Las Vegas.



Cherise White

Customer Service Representative

Cherise has been with Interstate for 5 years. Prior to working in our Customer Service Department, she spent time in our Finish Layout and Clip Station departments.

In her free time Cherise enjoys spending time with her two daughters. Some of her favorite activities include going to the movies, as well as, bowling.

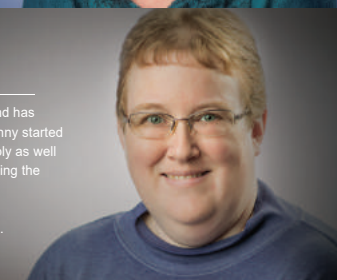


Jenny Griffith

Customer Service Representative

Jenny has been with Interstate for over 11 years and has worked in a variety of roles within the company. Jenny started out in the surface room, and has worked in assembly as well as the frame department and data entry before joining the customer service team.

In her spare time, Jenny loves to read a good book.

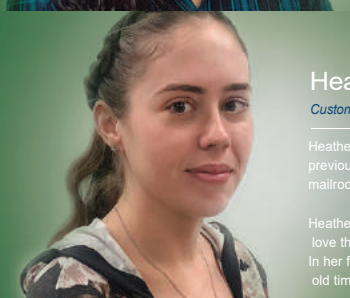


Heather Blackford

Customer Service Representative - Indianapolis

Heather joined the Interstate team 3 years ago. She previously worked in our finish department as well as our mailroom before finally moving to Customer Service.

Heather is a happy mother of five. Her family and her love the outdoors, enjoy barbecues and love to go camping. In her free time, Heather likes to write poetry and watch old timeless movies.



We believe in giving back to the industry in which we participate, and proudly support these and other worthy causes.

- Ohio Optometric Foundation
- Essilor Vision Foundation
- St. Jude Children's Research Hospital
- American Optometric Student Association
- Prevent Blindness America
- Vision USA
- VOSH

Amy Pugh

Customer Service Representative

Amy started Interstate in February 2018 and was hired in right away at Customer Service. Before coming to Interstate Amy worked in Aguascalientes, Mexico as an English teacher for Nissan.

In her spare time, Amy enjoys playing board games, ice skating, and practicing her Spanish

